

Refugee and Immigrant Consortium: Survey Study

JANUARY 2011

Services Provided

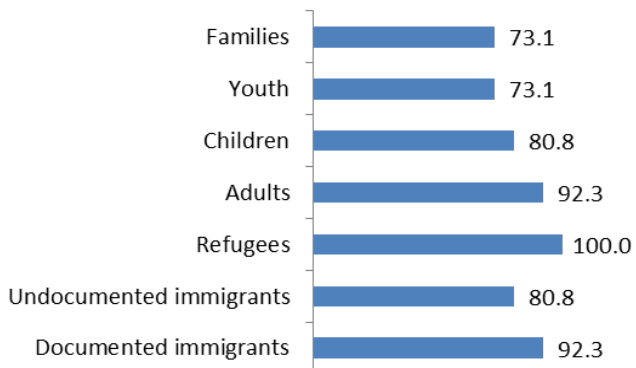
Top Services Provided		
Rank		Percent Reported
1	Education	65.4 %
2	Case Management	61.5%
3	Mental Health	50.0%
4	Interpretation/Translation	42.3%
5	Domestic Violence	26.9%
6	Employment Assistance	23.1%
7	Legal Assistance	23.1%

Top Groups Served

Top 5 Groups served reported by Agencies		
		Percent Reported*
1	Hispanic	56.5 %
2	African	52.2%
3	Asian	47.8%
4	Middle East	43.5%
5	Bosnian	39.1%

*Percentages were calculated using reports of top three groups served by each agency

Who is eligible for Services?



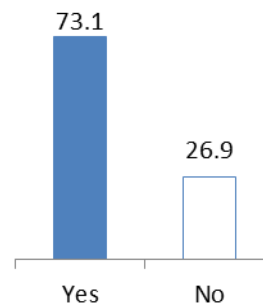
Cost for Services

No Fee/Free Service	69.2 %
Sliding Scale	30.8 %

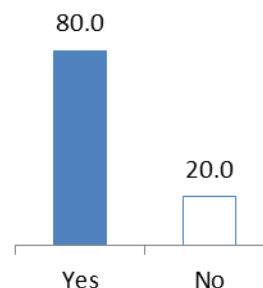
Agency Characteristics

- 28 Agencies participated in survey
- 26/28 Agencies were direct service providers
- 14/26 agencies reported the majority (>65%) of their clientele as consisting of immigrants/refugees
- Estimated 27,314 immigrants and refugees served in past year. Since people served remain anonymous, the same person may have been served by more than one agency during the same year.
- Estimated 9,000 individuals served were for interpretation/translation services (LAMP).
- The International Institute of St. Louis alone provided services to approximately 7,500 unduplicated clients.
- The #1 served group reported by Agencies were Hispanics (34.8%), Bosnians (30.4%), & Africans (17.4%)
- Linguistic Competency: 75.0% Spanish, 30.0% Vietnamese, 25.0% Bosnian 25.0% Russian

Agency would like to be included on a list of mental health resources?



Agency would like to participate in Focus Groups?



Participating Organizations

- African Mutual Assistance Association of MO
- Barnes-Jewish Hospital Refugee Health/ Barnes-Jewish Hospital Center for Diversity & Culture
- Bi-Lingual International Assistant Services (BIAS)
- Catholic Charities Southside
- Center for Survivors of Torture and War Trauma
- City of St. Louis Department of Health
- City of St. Louis Mental Health Board
- Community Alternatives, Inc
- Grace Hill Mental Health Services
- Employment Connection
- Interfaith Legal Services for Immigrants
- International Institute of St. Louis
- Kate Early Counseling, LLC
- Kingdom House
- LAMP
- Legal Services of Eastern Missouri
- Lydia's House
- Missouri Immigrant and Refugee Advocates (MIRA)
- Multicultural Counseling and Research Center (MCRC)
- Oasis International
- Women Sole/ ROW
- South Side Day Nursery
- St. Louis Center for Family Development
- St. Louis Public Schools - Adult Education and Literacy
- St. Louis Public School System – ESOL Programs
- United African Presbyterian Church
- YMCA Literacy Council
- Youth in Need

The Refugee and Immigrant Consortium of St. Louis (RICSTL) is a coalition of service providers dedicated to enhancing community services for new Americans through networking, education, advocating and collaboration. In the summer/fall of 2010 the RICSTL mental health committee embarked on a project to identify mental health service providers, strengthen collaborative support, and improve mental health for immigrants and refugees.

This fact sheet was prepared by Michael Orihuela at the Multicultural Counseling and Research Center. If you have questions regarding the Refugee and Immigrant Consortium of St. Louis please contact Nancy Spargo at 314-750-4077. For questions regarding data presented on this fact sheet contact Michael Orihuela at 314-445-5678 or e-mail michaelorihuela@gmail.com

Additional copies of this fact sheet are available on the Multicultural Counseling & Research Center website at www.mrcrstl.org